Dear Colleague,

On behalf of our campus community, it is my honor to welcome you to the 2022 #RealCollegeCalifornia Basic Needs Summit at San Bernardino Valley College.

I hope that this gathering will aid us in discovering, exchanging and improving upon the best practices taking place across the many excellent institutions in the California community college system that have embarked on tackling some of the most complicated challenges in today's higher education landscape, especially the many barriers economic insecurity creates for community college students.

The turbulent events of the past few years in our country have upended higher education and placed community colleges squarely at the forefront of redefining what it means to serve our communities. What a privilege to be a part of these transformative conversations!

As a college that serves some of the most under-resourced communities in our state, we are intimately familiar with the ways in which a lack of resources can make the achievement of academic goals significantly more difficult for today's college students.

By having these vital conversations about food and housing security, health and mental health services, and the many other student initiatives and resources that can support student success, I am certain that we will be better equipped to help even more of our students attain the education and career skills that will redefine their futures.

Thank you for your passion and partnership in this vital work.

Sincerely,

Scott W. Thayer, Ed.D.
Interim President
San Bernardino Valley College
For the past 22 years, Reggie Dabbs has been speaking to students in public schools. Major news media call him the top public school speaker in America. His message still resonates with the millions of teenagers he addresses every year.

Today's generation faces unparalleled pressures, struggles and choices. If we can reach young people on a personal level so they don’t feel hopeless or alone, and equip students in their choices, we can make a difference individually in overall school climate. Reggie shares with students, “You can’t change your past, but you can change your future.” No matter what challenges students experience, there is always hope for their future.

Why does Reggie’s story speak strongly to youth? He was born to an unwed teen mother struggling to care for her other children. Despite being born into such poor circumstances, Reggie finds the silver lining, and considers himself fortunate to be alive. Raised by foster parents, Reggie pointedly relates to what it is like for kids struggling with adversity, identity, and belonging.

During a school assembly, Reggie talks directly about choices surrounding topics like drugs, alcohol, and self-harm while using humor to continuously engage students. Reggie shares that he never smoked a cigarette, did drugs, or drank alcohol because he chose not to. Reggie shares the value of family even for kids, like himself, raised by nonbiological caring adults. He talks about healthy relationships and leads students to examine their own choices and potential consequences.

From being a teenager’s “problem,” Reggie has grown into one of the most in-demand speakers helping young people face and overcome struggles head-on. The NEA ranked Reggie as the #1 High School Speaker in America. His words leave a lasting impression on students.
8:00 A.M. – 8:30 A.M.
CHECK-IN & BREAKFAST  Location | Gymnasium-211

8:30 A.M. – 8:40 A.M.
WELCOME  Location | Gymnasium-211
Scott W. Thayer, Interim President, San Bernardino Valley College
Diana Rodriguez, Chancellor, San Bernardino CCD

8:40 A.M. – 9:30 A.M.
KEYNOTE ADDRESS  Location | Gymnasium-211
Reggie Dabbs

9:45 A.M. – 10:50 A.M.
COACHING SESSIONS I
Leveraging Financial Resources to Develop a Comprehensive Basic Needs Program  Location | B-119
Welcome Home City: Helping Students Get Housed and Stay Housed  Location | B-120
A Student-Centered Approach to Basic Needs  Location | B-122
Compton College Guaranteed Income Program  Location | B-123
Imperial Valley College’s Student Housing Project - Lotus Living  Location | B-124
Compassion and Collaboration at the Heart of Providing Holistic Wrap-Around  Location | B-130
11:00 A.M. – 12:05 P.M.
COACHING SESSIONS II
Trauma-Informed Housing Practices: Emergency through Long-Term Solutions & Collaborations   Location | B-131
Mission Cares: Meeting the Basic Needs of Students at Mission   Location | B-213
360° of Basic Needs   Location | B-214
Embracing, Building and Sustaining Partnerships to Increase CalFresh Outreach   Location | B-119
Creating A Student Housing Mission from A Basic Needs Perspective   Location | B-120

12:15 P.M. – 1:45 P.M.
LUNCH & PANEL PRESENTATION   Location | Gymnasium-211
Basic Needs Resources in the Palm of Student’s Hands
Panelists
Scott W. Thayer, Interim President, San Bernardino Valley College
Raymond Carlos, Dean of Student Services, San Bernardino Valley College
Maritza Portillo, Interim Basic Needs Coordinator, San Bernardino Valley College
Jacob Hoggard, Enterprise Customer Success Manager, Full Measure
PROGRAM AGENDA

2:00 P.M. – 3:05 P.M.
COACHING SESSIONS III

Student Basic Needs and Fall is Free at Laney College  Location | B-119

Stronger Together: Leveraging Philanthropy and Community to
Support Basic Needs Emergencies Location | B-120

Leveraging Housing Partnerships For Housing Insecure Students Location | B-122

Going Beyond the Basics at Your Basic Needs Center Location | B-124

From Needs to Rights: Preserving Student Dignity and Autonomy Location | B-130

3:15 P.M. – 4:15 P.M.
GENERAL SESSION Location | Gymnasium-211

Integrating Basic Needs and Mental Health for Student Success

Panelists
Nicky Damania, Dean of Students, Bakersfield College
Caitlin Davidson, Basic Needs Program Manager, Bakersfield College
Kimy Salazar, Students of Concern Manager, Bakersfield College

4:15 P.M. – 4:30 P.M.
CLOSING Location | Gymnasium-211
This summit would not have been possible without the vision and hard work of a number of individuals. Thank you for your dedication and commitment to this effort.

San Bernardino Summit Planning Team

Diana Rodriguez
Nohemy Ornelas
Laura Van Genderen
Stacey Nikac
Heather Ford
Scott W. Thayer
Debby Gallagher
Dana Williams-Hoffman
Stacy Meyer
SBVC Facilities Team
SBVC Technology Team

Affordability, Food, and Housing Access Taskforce & Community College League of California

Martha Garcia
Diana Rodriguez
Keith Curry
Sadie Brown
Lisa Mealoy
Tammeil Gilkerson

Important Partners

DoubleTree by Hilton, San Bernardino
Staff & Student Volunteers
The Michelson 20MM Foundation was founded to advance an equity agenda to support the nation’s 20 million postsecondary students to persist, graduate, and achieve economic success. Michelson 20MM is committed to helping individuals from historically disadvantaged communities achieve their fullest potential by ensuring they have the necessary resources and tools to leverage people’s resilience and self-sufficiency.

San Bernardino Valley College provides innovative instructional programs and cohesive student services to support the educational goals of a culturally diverse community of learners by engaging in continuous improvement and actively working towards an antiracist culture to foster an environment of meaningful learning and belonging for our students, employees, and the community.
**COACHING SESSION INFORMATION**

**9:45 A.M. – 10:50 A.M.**

**COACHING SESSIONS I**

**Leveraging Financial Resources to Develop a Comprehensive Basic Needs Program**  
*Location | B-119*

Significant resources are necessary to develop a one-stop basic needs center. This session explores GCCD’s strategy of leveraging funding to quickly scale a new program which now entails nine staff, 40 student workers, and a budget exceeding $2.5 million/year. In under two years, program utilization grew to 60% of the student body.

Presenters: Andre Manukyan, Manager GCC CARES, Glendale Community College, 
Ani Mnasaghanian, Student Services Program Assistant II, GCC CARES, Glendale Community College

**Welcome Home City: Helping Students Get Housed and Stay Housed**  
*Location | B-120*

Welcome Home City provides housing-focused case management at San Diego City College. We assist students to identify and pursue sustainable housing solutions while in college. This presentation will review successes and challenges of our case management model and impact on academic success, focusing on program intake procedures.

Presenters: David Howard, Adjunct Faculty Counselor, San Diego City College, 
Michael Evans, Adjunct Faculty Counselor, San Diego City College

**A Student-Centered Approach to Basic Needs**  
*Location | B-122*

Our presentation will be grounded in the following frameworks and perspectives: Strayhorn’s sense of belonging with insights from Maslow, Blackfoot’s nation perspective, Crenshaw’s critical race theory, and Yosso’s community of cultural wealth. Strayhorn’s framework with insights from Maslow emphasizes how necessary it is for students to meet their basic needs.

Presenters: Brenda Estrada, Interim Dean of Student Development & Deputy Title IX Coordinator, Santa Ana College, 
Amber Vasquez-Nodal, Student Services Coordinator, Santa Ana College, Hop Nguyen, Student Services Coordinator, Santa Ana College, Vaniethia Hubbard, Vice President of Student Services, Santa Ana College, 
Jennifer De La Rosa, Interim Assistant Vice Chancellor of People and Culture, Santa Ana College

**Compton College Guaranteed Income Program**  
*Location | B-123*

Focusing on one of our most disenfranchised student populations, the Guaranteed Income Program was established to support parenting students at Compton College by reducing their financial stressors and increasing their autonomy in prioritizing their education. This session will overview the initial components of this financial support program among Compton College CalWORKs and CARE program participants, initial findings, and student voices.
Imperial Valley College’s Student Housing Project - Lotus Living  
**Location | B-124**

Imperial Valley College Housing is a place of personal transformation for all students, which promotes each student’s learning experience by creating safe, supportive learning environments for academic and personal success. Our mission is to help housing insecure students successfully complete their academic goals in a safe holistic learning environment.

Presenters: **James Dalske**, Dean, Student Affairs and Enrollment Services, Imperial Valley College, **Alexis Villa**, Dean, Student Services and Special Projects, Imperial Valley College, **Joshua Lopez**, Director of Student Housing and Basic Needs, Imperial Valley College

Compassion and Collaboration at the Heart of Providing Holistic Wrap-Around  
**Location | B-130**

Learn how the Basic Needs Resources team at Mt. SAC embrace compassion at the heart of its partnerships with faculty, student services professionals, and community agencies to not only serve students with the greatest needs, but in Father Greg Boyle’s words to also “see ourselves in kinship with them.”

Presenters: **Rigo Estrada**, Director, Basic Needs Resources, Mt. San Antonio College, **Koji Uesugi**, Dean, Student Services, Mt. San Antonio College

11:00 A.M. – 12:05 P.M.
COACHING SESSIONS II

Trauma-Informed Housing Practices: Emergency through Long-Term Solutions & Collaborations  
**Location | B-131**

This presentation will explore creative solutions and best practices assisting unhoused students. Rio Hondo has a co-located peer housing navigator, emergency hotel program, and a partnership with Whittier College to serve students immediately and long-term. Hear from program staff and students on the impact of looking at housing holistically.

Presenters: **Shaina Phillips**, Director, Student Life & Leadership, Rio Hondo College, **Jessica Perea**, Grant Manager, Basic Needs, Rio Hondo College, **Marysol Mendoza**, Director, Care and Case Management, Whittier College, **Kaitlyn Ramalho**, Counselor/Coordinator, Hope Scholars, Rio Hondo College, **Kal El**, Student, Rio Hondo College, **Stephanie Murillo**, Student, Rio Hondo College
Mission Cares: Meeting the Basic Needs of Students at Mission  Location | B-213

Mission Cares is a comprehensive effort providing basic needs resources for students experiencing food insecurity, housing instability, and other challenges at Mission College. Attendees will learn about the multitude of services offered, community partnerships formed, program evaluation/assessment, and how the program is grounded through the Mission College Equity Framework.

Presenters: Lusyna Narvaez, Program Specialist, Office of Student Equity & Success, Mission College, Connor Keese, Director, Outreach and Student Activities, Mission College

360° of Basic Needs  Location | B-214

An exploration of how to implement a student responsive Basic Needs Center under the new guidelines for California Community College systems.

Presenters: Valerie Adger, Student Support Supervisor, American River College, Andre Coleman, Dean, Sacramento City College Campus Interventions Office

Embracing, Building and Sustaining Partnerships to Increase CalFresh Outreach  Location | B-119

What makes a good partner in your campus CalFresh outreach efforts? How can you build and sustain a successful partnership? In this session you will learn about successful best practices from community colleges throughout the state. You will walk away with a plan to identify champions to enhance programming.

Presenters: Alyson Wylie, Program Manager, CalFresh Outreach Community College Co-Lead, Center for Healthy Communities, CSU Chico, Angelica Profumo, CalFresh Outreach Lead, Cerritos Community College

Creating A Student Housing Mission from A Basic Needs Perspective  Location | B-120

Student housing is a core of basic needs planning. While many presidents and boards resist the movement, it will be critical for the nature of education. This session focuses on developing a strong case and mission statement to look at how the benefits of housing can outweigh the perceived negatives.

Presenters: Eric Bishop, Former Superintendent/President, Ohlone College, Ann Volz, President, The Volz Company, AJ Yoon, The Volz Company
COACHING SESSION INFORMATION

12:15 P.M. – 1:45 P.M.
LUNCH & PANEL PRESENTATION  Location | Gymnasium-211
Basic Needs Resources in the Palm of Student’s Hands

San Bernardino Valley College has developed innovative opportunities and partnerships for our students to access Basic Needs resources. This session will demonstrate the use of targeted communication with particular attention to the use of technology and showcase the success and continued challenges of our efforts.

Presenters: Scott W. Thayer, Interim President, San Bernardino Valley College, Raymond Carlos, Dean of Student Services, San Bernardino Valley College, Maritza Portillo, Interim Basic Needs Coordinator, San Bernardino Valley College, Jacob Hoggard, Enterprise Customer Success Manager, Full Measure

2:00 P.M. – 3:05 P.M.
COACHING SESSIONS III

Student Basic Needs and Fall is Free at Laney College  Location | B-119

In Fall 2022, Laney College launched a campaign covering tuition and most costs associated with cost of attendance for students completing their FAFSA or Dream Act forms. Hear the story of how it came to pass and the community response resulting in a 15% enrollment increase from Fall 2021.

Presenters: Marlon Hall, Vice President of Student Services, Laney College, Jennifer Ma, Financial Aid Director, Laney College, Gary Albury, Associate Dean of Educational Success, Laney College, Neil Burmenko, Food Services Manager, Laney College, Katrina Santos, Program Specialist, Laney College

Stronger Together: Leveraging Philanthropy and Community to Support Basic Needs Emergencies  Location | B-120

Santa Barbara City College and the SBCC Foundation have long partnered to support students in times of emergency. From an early pandemic response to the creation of a comprehensive Basic Needs Center, SBCC leverages resources both on and off campus to provide millions of dollars in emergency aid to students.

Presenters: Rachel Johnson, Chief Program Officer, Santa Barbara City College Foundation, Roxane Byrne, Coordinator of Equity, Diversity, and Cultural Competency, Santa Barbara City College
Leveraging Housing Partnerships For Housing Insecure Students  Location | B-122

As housing insecurity continues to rise and impact our students, Pasadena City College has battled housing insecurity with local partnerships that assist students with locating temporary and permanent housing solutions. Pasadena City College will share best practices to develop beneficial partnerships to combat student housing insecurity.

Presenters: Jeffery Alexander, Associate Dean of Student Services, Pasadena City College, Sesley Lewis, Director of Basic Needs, Pasadena City College

Going Beyond the Basics at Your Basic Needs Center  Location | B-124

Learn how Los Angeles City College and Glendale Community College have utilized the Fresh Success program, along with other funding sources, technology applications, and case management approaches, to substantially grow funding for their basic needs centers and help fill the gaps in the services they provide to students in need.

Presenters: Tanya Garbolino, Director, Fresh Success, Foundation for California Community Colleges, Andre Manukyan, Manager, GCC CARES, Glendale Community College, Daren Lynne, Director of Special Projects & Academic Support, Los Angeles City College Foundation

From Needs to Rights: Preserving Student Dignity and Autonomy  Location | B-130

This workshop will guide service providers on how to use empowering language and program design to reclaim students’ rights to basic dignity. We will be focusing on the importance of the right to safety, food, housing, and mental wellness.

Presenters: Kaylin Rosal, Cuyamaca Cares Coordinator, Cuyamaca College, Lauren Vaknin, Dean of Student Affairs, Cuyamaca College
3:15 P.M. – 4:15 P.M.  
GENERAL SESSION

Integrating Basic Needs and Mental Health for Student Success

*Location | Gymnasium-211*

The proposed presentation will describe how the Basic Needs Program Manager and Students of Concern Manager work together to ensure whole person care by providing basic needs and mental health services to help Bakersfield College students achieve academic success and well-being.

Panelists: **Nicky Damania**, Dean of Students, Bakersfield College,  
**Caitlin Davidson**, Basic Needs Program Manager, Bakersfield College,  
**Kimy Salazar**, Students of Concern Manager, Bakersfield College
San Bernardino Valley College
701 South Mount Vernon • San Bernardino, CA 92410 • (909) 384-4400

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Revised 5-23-19
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