



# YEAR UP BAY AREA

## Diablo Valley College Campus

### ABOUT YEAR UP BAY AREA

Year Up is a one-year intensive education and internship program that connects young adults to professional careers in the tech industry. Year Up students gain a combination of hands-on skill development, college credits, and support that will empower them to reach their potential through professional careers and higher education. Year Up Bay Area has served more than 2,080 young adults at our San Francisco, Silicon Valley, and Diablo Valley College locations.

### WHO ARE WE LOOKING FOR

To qualify, students must:

- Be between the ages of 18 - 24
- Have a high school diploma or GED
- Have the legal right to work in the U.S.
- Be motivated to pursue a career in tech

### BAY AREA IMPACT



### PARTIAL LISTING OF INTERNSHIP PARTNERS



**Natalia Balueva**  
Year Up Bay Area Graduate, July 2014



“I knew I was capable and smart enough to get myself somewhere; I just didn’t know where.  
**Year Up helped me pave the way.**”

NOTES <sup>1</sup> Percentage of graduates who are employed and/or enrolled in postsecondary education within 4 months of graduation.

INTERESTED APPLICANTS ARE ENCOURAGED TO SIGN-UP FOR AN INFO SESSION AT [YEARUP.ORG/DVC](http://YEARUP.ORG/DVC)

## HOW IT WORKS

### LEARNING & DEVELOPMENT PHASE (22.5 WEEKS)

Students earn a minimum of 20 credits and a stipend of up to \$50/week while attending classes at Diablo Valley College.

#### Classes taught by Diablo Valley College instructors:

- Computer Literacy (COMSC-101)
- Computer Network Technology (CNT-104)
- Microsoft Excel Comprehensive (CIS-116)
- Business English (BUS-101)
- Public Speaking (COMM-120)
- Business Communications (BUS-250)
- Business Ethics (Course code TBD)
- Customer Service (BUSMG-168)

#### Classes taught by Year Up instructors:

- Career Development & Interpersonal Relations (CDIR)
- Internship Seminar

### INTERNSHIP PHASE (26 WEEKS)

While maintaining enrollment at Diablo Valley College, students gain valuable hands-on experience through a full-time internship at one of our corporate partners. Students earn a stipend of up to \$1000/month.

## CAREER OPPORTUNITIES FOR YEAR UP INTERNS

### JOB TITLES FROM RECENT GRADS

- Desktop Support Technician (Zynga)
- AV/VC Technician (Facebook)
- IT Field Technician (Google)
- IT Service Desk Analyst (Twitter)
- System Administrator (Hall Capital Partners)

### YEAR UP STUDENTS BRING VALUABLE SKILLS TO THE WORKPLACE

#### Technical Skills

- Hardware Repair
- Computer Networking
- Software Installation
- Local and Cloud-based File Management
- MS Office and Outlook

#### Professional Skills

- Customer Service
- Time Management
- Team Work
- Conflict Resolution & Negotiation
- Workplace Norms
- Public Speaking
- Business Writing

### VALUE TO STUDENTS

Adding to on-campus resources, Year Up provides young adults with a direct path to strong career opportunities as they pursue a college education. Adding to college resources, Year Up provides ongoing support in the form of mentors, dedicated staff, a supportive community of motivated peers, and a team of social workers who can connect students to resources for challenges faced outside of the program.

### OUTCOMES AND ONGOING SUPPORT

On average, 90% of Year Up Bay Area graduates are employed and/or continuing their education within four months of completing the program. Our Employment Placement team is dedicated to connecting recent YU graduates to recruiters, hiring managers, and staffing agencies. Year Up graduates also have full access to Year Up Professional Resources (YUPRO) which provides job placement services and professional development for all Year Up Alumni, regardless of career stage.

**Raul Cardenas**  
Year Up Bay Area, Graduate, July 2014



## SUCCESS STORY

### APPLICATIONS OPERATIONS

**ENGINEER** at GE Digital  
and a Computer Science  
Student at Diablo Valley  
College

Before starting Year Up, I spent seven years working odd jobs and attending city college. This included the nightshift at 7/11, after which I would head straight to school in the morning. I had a knack for computers and was interested in technology, but I felt like the cost of school was holding me back, I was playing catch-up in my studies, and I was undecided about what I wanted to ultimately do. When I saw an ad for Year Up, I was desperate for an opportunity.

At Year Up, people come from all different backgrounds. I had to learn how to better understand people and how to connect with them—I had to learn empathy. That's helped me tremendously in my work at GE. When people reach out to the helpdesk for support, I can see how the issue is affecting them, connect with them, and de-escalate situations.

Today, I'm on track to complete my degree in Computer Science and plan on gaining expertise to move up to a more senior role. I have no student loans and I can pay rent, take care of my parents, and even afford to send them on vacation. My team is a great example of young adults exceeding expectations when given the opportunity.

## QUESTIONS? EMAIL [DVCADMISSIONS@YEARUP.ORG](mailto:DVCADMISSIONS@YEARUP.ORG)